DOCUMENT RESUME

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| TITLE | The Conciliation Project [Videotape]. |
| INSTITUTION | Lane Education Service District, Eugene OR. |
| SPONS AGENCY | Office of Special Education and Rehabilitative Services (ED), Washington, DC. Div. of Personnel Preparation. |
| PUB DATE | [96] |
| CONTRACT | H023M20010-95A |
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| AVAILABLE FROM | Lane County Direction Service, 3875 Kincaid St., #18, Eugene, OR 97405-4599; fax: 541-686-5063; telephone: 541-686-5060. |
| PUB TYPE | Audiovisual/Non-Print Materials (100) |
| EDRS PRICE | Document Not Available from EDRS. |
| DESCRIPTORS | *Conflict Resolution; *Disabilities; Elementary Secondary Education; Interpersonal Communication; *Parent School Relationship; School Community Relationship; *Special Education; *Teamwork |
| IDENTIFIERS | Case Management; *Oregon (Lane County) |

ABSTRACT

This 23-minute videotape describes the Conciliation Project, which was developed to resolve conflicts between parents and schools in Lane County (Oregon) regarding students' special education programs. The video presents a case developer who gathers information about a specific situation and a team of trained community volunteers who facilitate the communication process and help the participants develop a plan of action or resolution. Factors considered instrumental in the program's effectiveness include: both content and relationship issues are addressed, team members work together toward greater understanding and problem resolution, and communication skills are developed. Parents, schools, and students are all seen to benefit from the program. Advantages of this approach to conflict resolution include the integration of diverse and multicultural perspectives, modeling of effective communication skills, empowerment of participants for future problem solving, demonstration of community support, and application beyond special education. (DB)

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